

SGFinDex Privacy Statement

This SGFinDex Privacy Statement (the "**Privacy Statement**") must be read in conjunction with the SGFinDex Terms of Use available [here](#) (the "**Terms**"). Unless otherwise stated, all other capitalised terms contained in this Privacy Statement shall have the meaning given to it in the Terms. In this Privacy Statement, "we", "us" or "our" refers collectively to the Government of Singapore and Government Technology Agency.

1. The purpose of this Privacy Statement is to inform you of how we collect, use, disclose and process data and personal data relating to you (collectively, "**Data**"). Please read this Privacy Statement carefully.

Types of Data that we collect

2. When you Use SGFinDex, we may request and collect Data from you in connection with your Use of SGFinDex. Data which we may request and collect includes, but is not limited to:
 - 2.1 information to identify you when you Use SGFinDex, such as your NRIC or FIN;
 - 2.2 information from your device including but not limited to your location information, IP address, MAC address, network interfaces, device type and model, and other forms of data from your device in connection with your Use of SGFinDex; and
 - 2.3 information relating to your Use of SGFinDex, including but not limited to information relating to the usage of the various functionalities, features or clicks on SGFinDex.
3. We may collect the Data and other types of information relating to your activities in respect of SGFinDex through various technologies including but not limited to:
 - 3.1 Analytics Tags: Analytics Tags are used by us to analyse the effectiveness of the functionalities and features of SGFinDex and user preferences relating to SGFinDex in order to improve general user experience. We may use information collected through such analytics tags in combination with your Data (such as transaction history and demographic information) to understand more about the profile of our users.
 - 3.2 Cookies: Cookies are small data files which are sent to your browser or device to store and track information about you when you Use SGFinDex. Cookies are also used to improve and maintain the functionality of SGFinDex, and to track information such as the number of users of SGFinDex, their frequency of use, the profile of the users and other similar information relating to the Use of SGFinDex. While these cookies can tell us when you Use SGFinDex, they cannot read data off your hard disk. Not all cookies collect personal data and you may configure your preferences and settings to reject the use of cookies. However, this may mean you may not be able to take full advantage of SGFinDex, including the features or the functionalities of SGFinDex.
 - 3.3 Server Logs: Server logs are files and records of activity created by the device that you Use SGFinDex from. For example, a web server log may record a history of page requests whereas other logs may record errors, access attempts or other information about your device, such as your IP address or your device cookie settings. We collect and retain such server logs for administrative, security and troubleshooting purposes.

- 3.4 Device information: Information relating to your device such as its model, type, operating system and other technical attributes.

Why we collect Data

4. Data requested and collected from you may be used, disclosed and processed by us for any, some or all of the following purposes:
- 4.1 to assist, process and facilitate your Use of SGFinDex;
 - 4.2 to carry out your instructions or respond to any queries, feedback or complaints provided by (or purported to be provided by) you or on your behalf, or otherwise for the purposes of responding to or dealing with your interactions with us;
 - 4.3 to monitor and track your usage of SGFinDex, in order to assist us in understanding user behaviour, trends and preferences, and in improving SGFinDex and SGFinDex Materials. For the avoidance of doubt, we may also collect, use, disclose and process such Data to create reports and produce statistics regarding the above for record-keeping and reporting or publication purposes (whether internally or externally). Data used in such reports and statistics will be anonymised before publication;
 - 4.4 for the purposes of storing or creating backups of your Data for contingency or business continuity purposes;
 - 4.5 to prevent or investigate any fraud, unlawful activity or omission or misconduct, whether or not there is any suspicion of the aforementioned;
 - 4.6 to enable us to contact you or communicate with you on any matters relating to your Use of SGFinDex, including but not limited to the purposes set out above, via email, push notifications or such other forms of communication that we may introduce from time to time depending on the functionality of SGFinDex and your device; and
 - 4.7 for any other purpose(s) that do not appear above where permissible under any written law, as may be notified by us to you from time to time, (collectively, the "**Purposes**").
5. If you provide us with Data, we may share, transfer, and disclose Data with:
- 5.1 SGFinDex Data Recipients and SGFinDex Data Sources in connection with your Use of SGFinDex, unless such sharing is prohibited by written law; and
 - 5.2 share necessary data with the following entities, so as to improve the discharge of public functions, and to serve you in the most efficient and effective way unless such sharing is prohibited by law:
 - 5.2.1 the government of the Republic of Singapore;
 - 5.2.2 any ministry or organ of state within the Republic of Singapore;
 - 5.2.3 any department, commission authority agency or other body operated by or accountable to a ministry or organ of state within the Republic of Singapore; and

5.2.4 any organisation which was created, constituted, or given rise to by a statute enacted by the Parliament of the Republic of Singapore.

How we handle and manage your Data

- 6.** Your Data may be stored in servers, systems or devices owned, operated or managed by us, a relevant Third Party or any third-party service provider engaged by us or a relevant Third Party, or on your Device, and may be used by us to facilitate your Use of SGFinDex or SGFinDex Materials.
- 7.** You may withdraw your consent to the use and disclosure of Data by us with reasonable notice; however, doing so may prevent proper Use of SGFinDex or SGFinDex Materials, or any part thereof and may also result in the cessation of your Use of SGFinDex or SGFinDex Materials, or any part thereof. We may retain, use, disclose and process your Data for any of the Purposes set out herein where permitted under any applicable law.

Changes to Privacy Statement

- 8.** We reserve the right to change, modify or supplement the Privacy Statement at our discretion and at any time, by posting the changed, modified or supplemented Privacy Statement available [here](#), or through such other means as we may deem appropriate. Your continued Use of SGFinDex following the posting of any change, modification or supplement will constitute your acceptance of such change, modification, or supplement. If you do not agree to any change, modification, or supplement to the Privacy Statement, please do not Use SGFinDex.